

Submitting a cancer insurance claim

We're committed to making claims submission easy for you, by offering a simple, straightforward process that helps you focus on your recovery. Simply fill out the form, collect your required documentation (listed below) and submit your claim by mail, fax, or via our website. Your claim will typically be reviewed within 4 to 6 business days.



Cancer insurance claim submission

Secure channel: Visit <u>guardianlife.com</u> and follow the steps outlined above. Please be sure to have all the information listed in the **Required Documents** section when you do.

Phone: To submit your claim, call 800-541-7846.

Fax: 920-749-6275

Mail: Guardian Life Insurance Cancer Claims PO Box 14317 Lexington, KY 40512

Claim forms and supporting documents can also be emailed to: ${\color{red} {\bf cancerbene fits@glic.com}}$

Required information

Personal

- Group plan number and member ID
- Name and address
- Phone number and email address
- Birth date
- Dependent information, if applicable
- · Bank routing and account number for direct deposit

Medical

- · Medical bills from the provider(s)
- Medical records including diagnosis, progress notes, test results, admissions or discharge summaries, and operative reports
- Pathology report diagnosing cancer or clinical evidence that established a positive diagnosis of cancer
- Emergency room reports
- A statement of transportation and lodging expenses, if applicabletest results, admit/discharge summaries, and operative reports

The Guardian Life Insurance Company of America guardianlife.com

How to file a claim - Critical Illness (04/26) NC

1 Provided all required information is received.

Guardian's Group Cancer Insurance is underwritten and issued by The Guardian Life Insurance Company of America, New York, NY. Products are not available in all states. Policy limitations and exclusions apply. Optional riders and/or features may incur additional costs. This is a limited plan of supplemental health insurance that provides the specified financial support, as a lump sum or indemnity payment, following the diagnosis of a covered cancer. This is not minimum essential coverage as defined by federal law. This coverage will not reimburse for hospital or medical expenses. Generic Policy Form # GP-1-CAN-IC-12, et al; GP-1-LAH-12R. The state approved form is the governing document.

Guardian® is a registered trademark of The Guardian Life Insurance Company of America® ©Copyright 2024 The Guardian Life Insurance Company of America.